

Publicly available service information (4.4.2.2)

VAIO makes available to the public for all EPEAT registered products, service and repair information.

Publicly available service and repair information:

To obtain this information, contact VAIO by e-mail (epeat_contact@vaio.com) for the username and password.

Service and repair information will include:

- Required tools
- Exploded diagram
- Disassembly and assembly instructions
- List of spare parts and how to buy them
- Maintenance procedures
- Troubleshooting instructions
- How to obtain software updates
- How to remove personal data